



EXPERT ON SITE INFORMATION SHEET



Managing today's corporate networks isn't getting any easier and IT departments are becoming increasingly stretched to find the right skills to deliver new services with better performance but within tighter budgets.

INTRODUCTION

The challenge becomes even greater when you need to cover for holidays, sickness and other unexpected disruptions. Our expert team of consultants gives our customers flexible access to specialist skills quickly and efficiently to meet these changing resource challenges. We take control and manage day to day operational resources leaving you to focus on driving improvements and other strategic issues.

Engagement can be short term, long term or project based which may also encompass part-time activity or resourcing based on a call-off basis depending on customer needs.

Our track record speaks for itself and is testimony to the skills, experience and dedication of our people that continues to bring real value to our customers.

EXPERIENCE IS KEY

Our engineers are amongst the best in the industry. We set a high benchmark and entry process which includes; rigorous assessment based interviews, technical accreditation, references, psychometric testing and all of our engineers are CRB checked.

Using a combination of both permanent and associate personnel we ensure that our consultants are:

- Technically proficient to perform specified roles
- Experienced with industry sector knowledge
- Able to fit into the corporate culture of the required sector
- Highly motivated professionals

SERVICE DELIVERY

ONI has established management procedures for each client assignment, which are developed, maintained and operated to ensure the quality of our service and consultants. We consider good quality management to be essential if we are to satisfy our clients and ensure that:

- Assignments remain consistent with the client's business requirements
- Confidence remains high
- Communications are strong
- Agreed budgets are adhered to
- Risks are controlled

Delivering value and ensuring quality and reliability is pivotal to our "Partnership Approach" of working with our clients.

DESIGN SERVICES

We help design solutions that take you from where you are today, to where you want to be tomorrow. Our industry-specific knowledge combined with a wealth of experience help us build a deep understanding of your business, your environment, capabilities and aspirations, then translate

business needs into a technical solution that meets your objectives, however complex.

The result is a solution that will protect your investment and provide sustained business value that has necessary resilience, quality of service, security and expansion capability you require. Our design services include:

- Business requirements analysis
- Technology audit and baselining
- Detailed solution design and planning
- Performance analysis and optimisation

INTEGRATION AND INSTALLATION

Whatever the challenge, you can rely on ONI to get the job done-on time, to budget and to the highest levels of quality. Our teams bring a wealth of experience and knowledge to ensure your implementation is seamlessly integrated with your existing business and technical processes.

Throughout we will work very closely with your own internal teams coordinating resources and skills to ensure each project is rolled out with minimum disruption to your business.

Our approach uses industry standard methodologies to deliver a risk free implementation from initial project definition right through to operational handover. Our services include:

- Project management
- Pre-Staging
- Installation and Commissioning
- Training
- Transition management
- Application Development and customisation

BENEFITS

- Quick access to skilled resources
- Highly experienced and knowledgeable
- Fully supported from a highly experienced team at HQ
- Minimal overhead and non-productive costs
- No HR overheads or issues to worry about
- No training is required

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